

WHAT WILL CHANGE THIS YEAR AT THE LAKESIDE ENTRANCE AND GATES?

As in previous years, Lakeside will continue to scan barcodes on Daily and Weekly Passes upon entering and exiting the gates. In 2025, we will implement scanning barcodes on Season Passes.

Short-Term Passes (Religious Life, Laundromat, Shopping/Dining) will be processed through the ticketing system at the gates. Children ages 4 & under and guests ages 90 & older who enjoy free admission to Lakeside will be given a pass to be scanned upon entering and exiting the gates.

For the second season, the Fifth Street Gate remains cashless, accepting only credit/debit cards. Cash and credit/debit cards are still accepted at the Welcome Center and South Gate Ticket Booth. Exact change is helpful.

IS LAKESIDE CHARGING FOR YOUTH AND CHILDREN? WHAT IS THE COST OF DAILY, WEEKLY AND SEASON PASSES?

Children ages 4 & under enjoy free admission to Lakeside. We've been listening to your feedback about ensuring Lakeside remains accessible for families. Therefore, pricing for Youth and Child Passes remains the same as last year.

A Youth Daily Pass for ages 13-21 is \$18. The Youth Weekly and Season Passes are \$112 and \$470, respectively. For the third year in a row, Lakeside is maintaining the price of Child Passes for ages 5-12. A Child Daily Pass is \$5, a Child Weekly Pass is \$30 and a Child Season Pass is \$85.

As we plan programs for youth and children, we not only have to think about the teachers and performers, but the facilities, grounds and staff needed to implement each program. The cost to create the Lakeside experience keeps rising due to increases in supplies, travel, entertainment, utilities, speaker fees, staffing and maintenance/repairs for our historic structures and buildings. Due to the generosity of so many, children, youth, families and individuals continue to enjoy the full Lakeside experience.

THE ADULT DAILY PASSES HAVE INCREASED SLIGHTLY. WHY?

The 2025 Admission & Parking Fees take into consideration that Lakeside, like the broader economy, continues to experience rising costs for necessary expenses. The value and benefits of a Chautauqua Pass include access to programs in all four Chautauqua Pillars - religion, education, arts and recreation. Specifically, your pass allows access to live entertainment in Hoover Auditorium; the Grindley Aquatic & Wellness Campus Pool and Wellness Center; worship services and religious life seminars; the Chautauqua Lecture Series and keynote speakers; tennis, pickleball and shuffleboard courts; kids sailing, special community events, the splash park and much more!

The Admission & Parking Fees do not cover all expenses of the Chautauqua experience. These expenses include costs for performers and teachers, as well as supplies, travel, utilities, staffing and maintenance of our historic buildings, infrastructure, parks and grounds.

Lakeside is a nonprofit organization. Our community is a unique and complex organization, and the financial resources required to operate and create the Lakeside experience increase every year. Payroll and benefits will continue to increase. Supplies and materials to maintain our buildings and grounds continue to increase, too.

THE ADULT PASSES HAVE BEEN SIMPLIFIED. WHAT ARE THE CHANGES?

We listened to your feedback about streamlining Adult Daily and Weekly Passes, providing two options this summer:

- **Adult Weekday Pass:** Mondays–Thursdays, \$33*
- **Adult Weekend Pass:** Fridays–Sundays, \$39*

*A Preservation Fee is added to Adult Weekday, Weekend and Weekly Pass purchases. See details below.

Lakeside continues to help make longer stays affordable as there are savings for purchasing 7-day and 14-day passes.

WHY ARE ADULT SEASON PASSES DIFFERENT?

Through feedback collected at Presidential Coffee Chats and through individual conversations with the community last summer, Lakesiders have expressed a desire for additional options for Adult Season Passes. This year, Lakeside is offering three types of Adult Season Passes.

- **Adult Season Pass** for all guests
- **New Adult Leaseholder Season Pass**
- **New Adult Weekender Season Pass**

WHAT IS AN ADULT LEASEHOLDER SEASON PASS?

Lakeside recognizes that Leaseholders, also known as cottage owners, are paying assessments and continuing to steward and care for their cottages as part of the Lakeside community. Lakeside has created a Season Pass to help provide a discount to Leaseholders. Island View owners and season-long Campground residents are included in this discount.

To purchase an Adult Leaseholder Season Pass, individuals must provide their Lakeside address when purchasing. Per each Lakeside address, Leaseholders can purchase a maximum of 10 Adult Leaseholder Season Passes in one transaction only, so plan accordingly. We will validate Leaseholder Passes based on the Lakeside address and the number of passes purchased when processing.

WHAT IS AN ADULT WEEKENDER SEASON PASS?

Lakeside heard from many Lakesiders about how individuals are only able to visit on the weekends. To ease access, we've added an Adult Weekender Season Pass. It's a way for you to experience Lakeside every weekend all summer long. The Chautauqua programming on the weekend is packed with Hoover shows, Sunday Worship Services, recreational experiences and special events.

- The Adult Weekender Season Pass is valid Fridays–Sundays until 11:59 p.m. Sunday from May 23–Aug., 31, 2025.
- **Purchasing the Weekender Season Pass:** Like all other passes, the Weekender Season Pass can be purchased online.
- **Extra Charge if Leaving Late:** Guests will be charged the price of an Adult Weekday Pass if they leave after the 11:59 p.m. Sunday expiration.

ARE EXCLUSIVE PASSES AT THE GATE, LIKE THE SHOPPING & DINING PASS, STILL AVAILABLE?

Yes, please review the details about these types of passes online. It's important to note that a Shopping & Dining Pass does not include an Auto Pass. Please note that an Auto Pass will need to be purchased if parking. To validate the Shopping & Dining Pass, Lakeside will partner again with merchants to ensure that guests make a purchase in the Lakeside Business District.

DID AUTO PASSES INCREASE THIS YEAR?

There's an increase on Auto Passes for parking Inside the Gates. Daily and Weekly Auto Passes for the South Gate Lot and nearby Danbury School Lot remain the same as last year.

- **Inside the Gates:** \$17.50 per day, \$110 per week
- **South Gate Lot:** \$8 per day, \$56 per week
- **Danbury School Lot:** \$3 per day, \$21 per week

Safety continues to be our number one priority, and for this reason, we have increased the price of the Inside the Gates Auto Pass to help decrease the number of vehicles on the grounds. We're encouraging guests to park in the South Gate and Danbury School Parking Lots to keep traffic lighter and children and families safe. Please note that the Danbury School Auto Pass can be purchased at the gates only, not online.

WHAT'S DIFFERENT ABOUT PURCHASING AN AUTO PASS?

Guests who purchase an Auto Pass (Daily, Weekly or Season) will be required to enter their name, license plate and phone number during the purchasing process. This change is for the safety of our guests.

HOW MUCH IS A PARTIAL DAY PASS?

Once again, the Partial Day Pass gives guests up to 4 hours to explore the grounds. The pass is \$10 per person and must be purchased before 7 p.m. at the gate. The Partial Day Pass does not include an Auto Pass or access to Hoover Auditorium entertainment or the Grindley Aquatic & Wellness Campus Pool and Wellness Center. An Auto Pass will need to be purchased if parking. The Partial Day Pass continues to give the Lakeside community an opportunity to invite new friends to get a taste of Lakeside.

HOW MUCH IS IT TO DRIVE MY GOLF CART IN LAKESIDE?

We've listened to your feedback about simplifying the Season Golf Cart Passes and have created streamlined pricing for carts, regardless of size. The pricing is \$235 per cart (at the early bird rate if purchased by May 26) and \$260 (if purchased on/after May 27). Proof of insurance is required, and all golf carts must pass an inspection with Lakeside's Safety Services Department.

DOES LAKESIDE REFUND PASSES?

No, Lakeside does not provide refunds for any passes. Implemented last year, guests can purchase Trip Insurance through the online ticketing system, which provides a refund should something happen, or you can transfer your passes to a later date before Sept. 1, 2025, at an equal or lesser value. The difference can be paid by the guest. Guests can transfer the pass to a later date by seeing a Lakeside Gate Ambassador at the Fifth Street Gate, South Gate and Hoover Ticket Office or contact the Gate Supervisor at gates@lakesideohio.com for assistance.

WHAT'S THE PRESERVATION FEE?

The Preservation Fee will again be added at the time of purchase to all Adult Weekday, Weekend and Weekly Passes - \$2 per adult, per pass if purchased online prior to your arrival or \$3 per adult, per pass if purchased upon entering the gates. The Preservation Fee remains the same as last year. Please note that the Preservation Fee does not apply to Season Chautauqua Passes or Youth and Child Passes.

Our Lakeside facilities and grounds play a significant role in the Chautauqua experience every year. Across the grounds, there are more than 50 historic structures and facilities, 9 miles of roads and sidewalks, and extensive parks and grounds to maintain. As operating costs increase, we must invest in the maintenance and repair of our grounds, buildings and infrastructure and continue this reinvestment year after year. The Preservation Fee collected this year will support the refresh of the Hotel Lakeside lobby in 2026.